

# NATIONAL COUNTER-TRAFFICKING AND MIGRANT ADVICE HOTLINE: JANUARY-MARCH 2026 STATISTICS

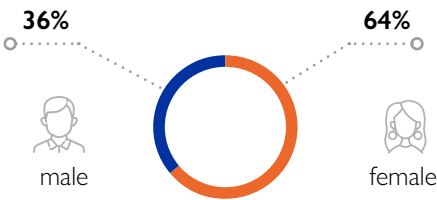
**527** (from mobile phones)  
**0 800 505 501**  
 (from mobile and fixed phones).  
 Daily 7 a.m. – 10 p.m.  
 Free and confidential

Between 1 January and 31 March 2026 the Hotline received **7 046 inquiries** through phone, online chat, email and application on website..

## PROFILE OF BENEFICIARIES

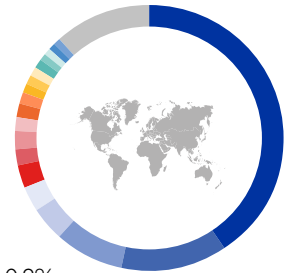
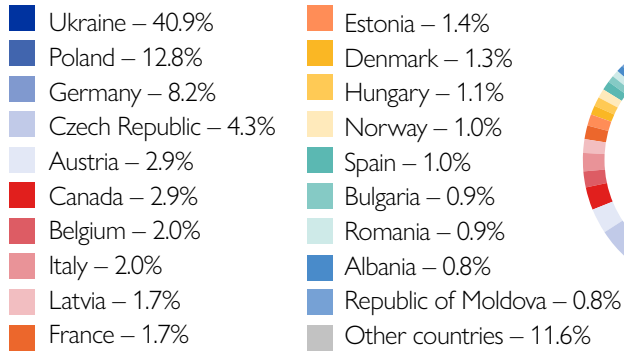


**30%** of calls came from internally displaced persons (IDPs)



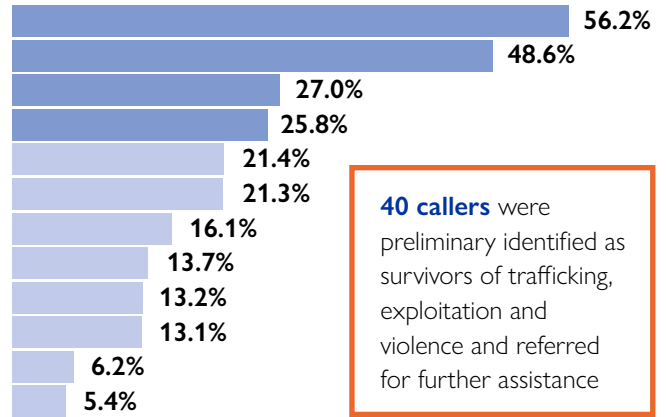
**5%** of callers reported having a disability

## MAIN INTENDED COUNTRIES OF DESTINATION



## SUBJECT OF CALLS

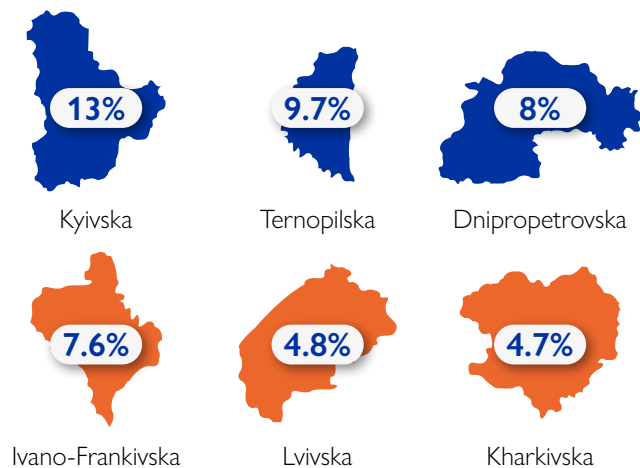
- Info about human trafficking & exploitation
- Border crossing issues<sup>1</sup>
- Work of specialized institutions, organizations<sup>2</sup>
- Customs issues
- Visa issues
- Social support
- Temporary protection status
- Employment
- Family/friends visit
- Rights of Ukrainians abroad
- Medical treatment
- Marital and family relations



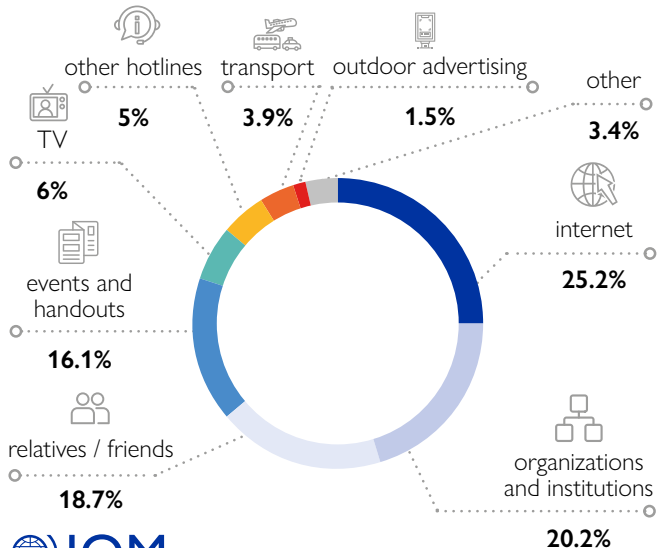
**40 callers** were preliminary identified as survivors of trafficking, exploitation and violence and referred for further assistance

<sup>1</sup> location of border-crossing points, operation hours, waiting times  
<sup>2</sup> contact numbers, operation hours, services provided by Ukrainian and foreign embassies, governmental institutions, non-governmental and international organizations

## LOCATIONS WITH THE MOST CALLS



## SOURCE OF INFORMATION ABOUT HOTLINE



From the People of Japan

