


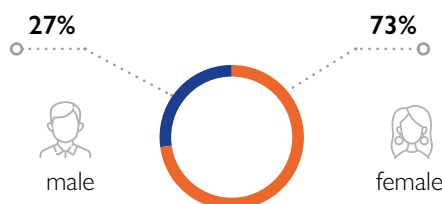
NATIONAL COUNTER-TRAFFICKING AND MIGRANT ADVICE HOTLINE: JANUARY-DECEMBER 2025 STATISTICS

527 (free from mobile phones)
0 800 107 527
 (free from mobile and fixed phones)
 Daily 7 a.m. - 10 p.m.

The 527 Hotline received **41,371 calls** between 1 January and 31 December 2025 and introduced new services, such as online-chat on www.stoptrafficking.org and call-back option.

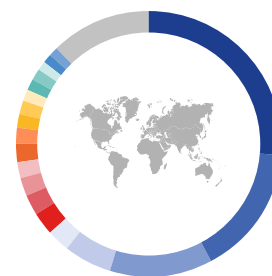
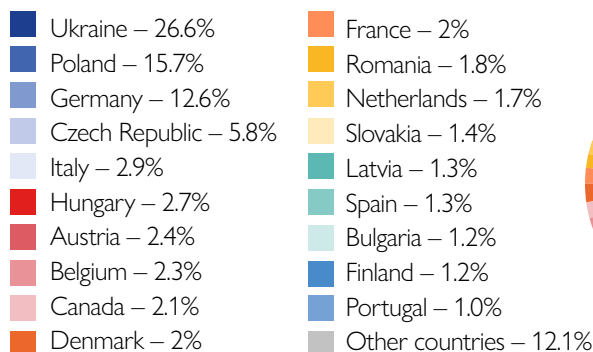
PROFILE OF BENEFICIARIES

 **43%** of calls came from internally displaced persons (IDPs)

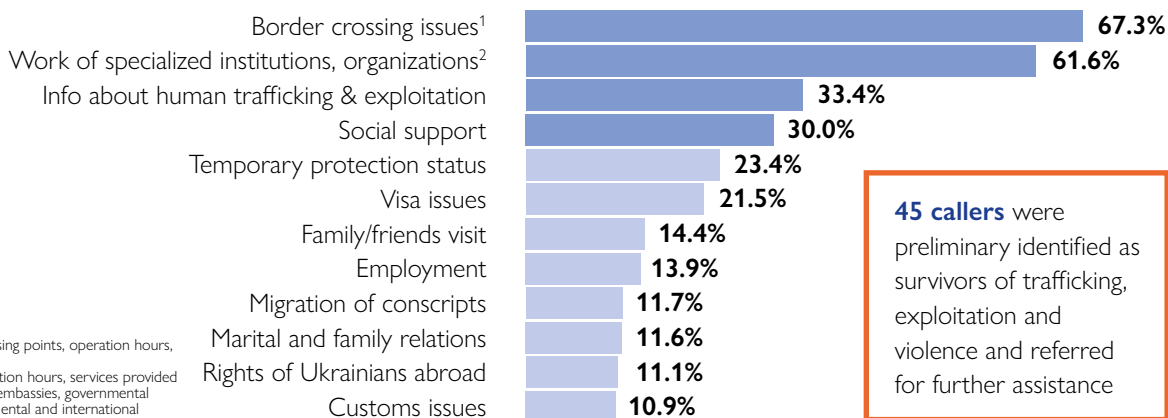


10% of callers reported having a disability

MAIN INTENDED COUNTRIES OF DESTINATION

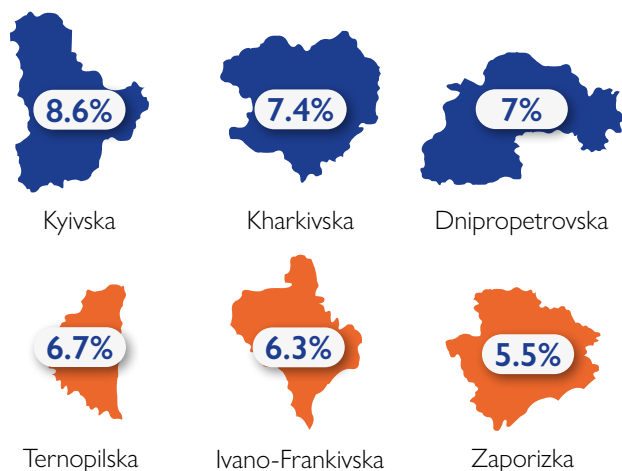


SUBJECT OF CALLS



¹ location of border-crossing points, operation hours, waiting times
² contact numbers, operation hours, services provided by Ukrainian and foreign embassies, governmental institutions, non-governmental and international organizations

LOCATIONS WITH THE MOST CALLS



SOURCE OF INFORMATION ABOUT HOTLINE

