

# STATISTICAL DATA ON QUERIES FROM INTERNALLY DISPLACED PERSONS (IDPS) TO THE NATIONAL TOLL-FREE COUNTER-TRAFFICKING AND MIGRANT ADVICE HOTLINE

527 – FROM MOBILE PHONES, 0 800 505 501, WWW.MIGRANTINFO.ORG.UA

Number of queries in 2014-2015 - 2586

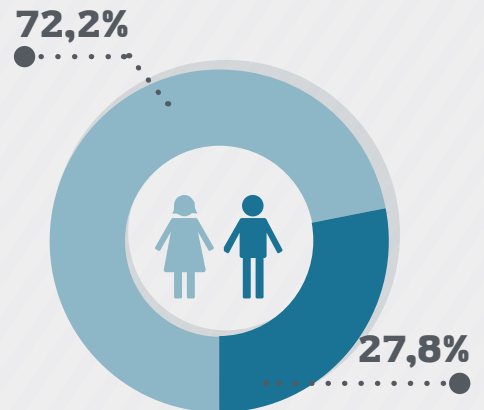
Number of queries during January - June 2016 - 812

## SUBJECT OF QUERIES

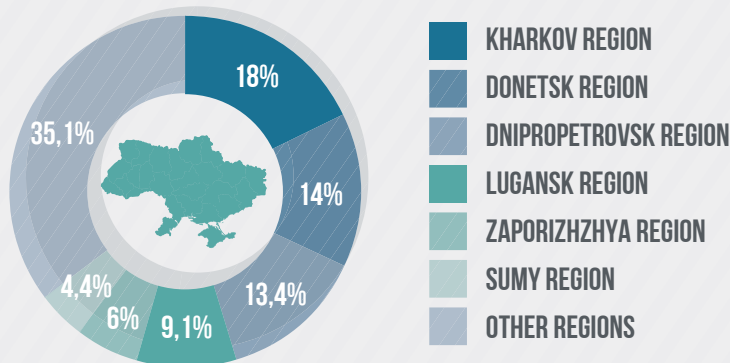
NUMBER OF CONSULTATIONS DURING JANUARY-JUNE 2016 - 1171



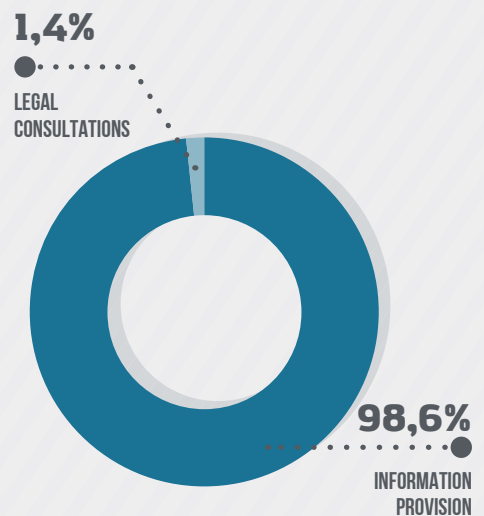
## GENDER DISTRIBUTION



## REGIONAL BREAKDOWN



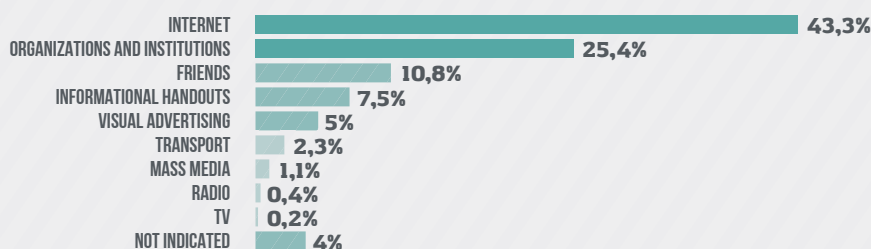
## TYPE OF CONSULTATION



## FORM OF QUERIES TO THE HOTLINE



## SOURCES OF INFORMATION ABOUT THE HOTLINE



**41,4%**  
OF QUERIES WERE RELATED  
TO DOCUMENT PROCESSING

**10%**  
OF QUERIES WERE RELATED  
TO COOPERATION  
WITH INTERMEDIARIES

